

Services

Audiology Testing
Aviation Medicine
Behavioral Health
Internal Medicine Consultation
Immunizations
Minor Procedures
Optometry
Pharmacy
Physical Therapy
Sports Medicine

Walk-In Services

Mon, Tue, Wed, Fri 0730-1530, Thur 0900-1530
Adult immunizations*
Blood pressure checks
Suture check and removal/dressing change
Height and weight check
Throat cultures
Pharmacy
Pregnancy testing
Depo Provera Shots
Urinary Tract Infection
Diabetic Supplies

*Well baby immunizations require an examination appointment before immunization

*Please bring yellow shot record for ALL immunizations

Quick Reference Phone Guide

Nisqually Family Medicine Clinic	(253) 966-9858
Nightstalker Appointments	(253) 966-6797/8
TRICARE Regional Appointment Center	(800) 404-4506
TriWest	(888) 874-9378
After Hours Provider On-call	(253) 966-9858 Option 5
Triage Nurse	(253) 966-9858 Option 2
Pediatrics (Weekend hrs)	(253) 968-3064
For Mental Health Assistance	(888) 874-9378
Military One Source	(800) 342-9647

*Hours of Operation

Active Duty Sick Call

Monday-Friday Report at 0630

Aviation Medicine (253) 966-6887
0630-1500

Behavioral Health (253) 966-9833
Monday-Friday 0800-1630

Laboratory Monday-Friday 0700-1545

Pharmacy (253) 966-8400
Monday-Friday (Walk-in) 0730-1600
Prescription Refill Line (253) 968-2999
(MAMC drive-thru pick-up)

Physical Therapy (253) 966-7472
Monday-Friday 0630-1530

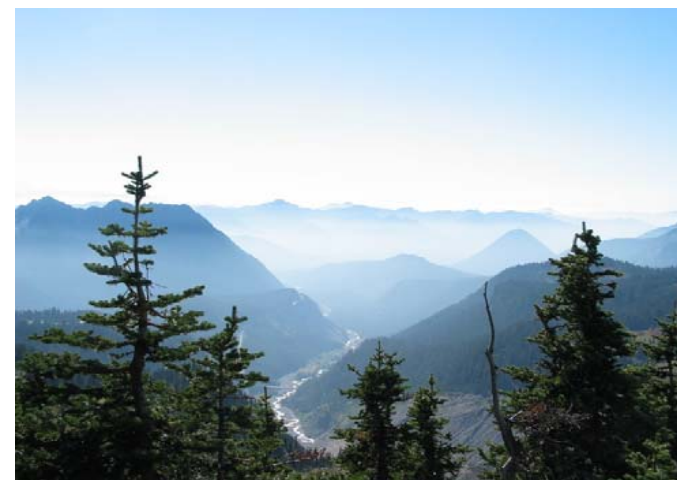
Records (253) 966-7708
Monday-Friday 0630-1600

Radiology (253) 966-9934
Monday-Friday 0700-1600

Social Work (253) 966-9839
Monday-Friday 0730-1600

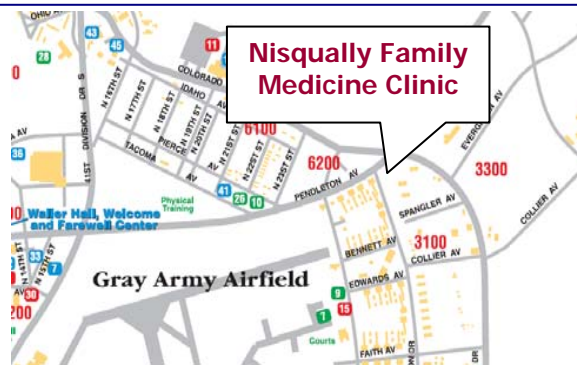
* Closed Federal Holidays and selected training holidays

Nisqually Family Medicine Clinic



Nisqually Family Medicine Clinic
Bldg R3134
3rd Division Dr. and Pendleton Ave.
Fort Lewis, WA 98433
(253) 966-9858
Appointments (800) 404-4506

MADIGAN ARMY MEDICAL CENTER
"The health care providers who specialize in you"



3rd Div Dr. & Pendleton Ave.

Our Mission

Our mission at Nisqually Family Medicine Clinic is to provide comprehensive health care in a supportive environment to the Soldiers, families, and Ft. Lewis units enrolled to our clinic.

Our Commitment

We understand that for our Soldiers to be able to perform the difficult training required and to deploy across the globe to serve in harms way, they have to be in peak mental and physical health. They also need to have the assurance that their family members are being cared for in their absence. We are committed to the physical and psychological health of our military families.

Our Goals

- Provide compassionate, individualized care that focuses on promoting health and not just treating illness
- Create an environment where patients feel valued during every interaction within the clinic, from the moment they come to our front desk until they complete coordination for ancillary services and follow-up appointments
- Provide integrated primary care services by working as a team of providers, nurses, and health care specialists
- Ensure streamlined access to specialty care on site, at Madigan Army Medical Center, and, if necessary, within the local community

Our Values

- Patient care is our primary mission and will always come first
- Our team is here to guide you through the Military Health System
- Our job does not end when you go out the door
- We are here to support you through illness and see you through to health

What is *FAMILY MEDICINE*?

Family Medicine is a broadly encompassing medical specialty that provides health care for the individual and the family. Family physicians are educated and trained in the full scope of Family Medicine so they can offer continuous and comprehensive medical care, health maintenance, and preventive services to all members of the family regardless of age, sex or type of problem.

Family physicians believe that optimal health care is provided when the entire family is cared for by the same medical team—a team who can see the “big picture.” By knowing the entire family, providers can take into account the effect of biological, psychological and social issues on illnesses. Their unique attitude, skills, and knowledge, coupled with their interaction with the entire family, make family physicians the best qualified to serve as each patient’s advocate in all health-related matters. This includes guiding them in the use of health services, community resources and obtaining specialty care.

The staff of the Nisqually Family Medicine Clinic is comprised of board-certified family physicians, civilian and military physician assistants, registered nurses, licensed practical nurses, and military medics.

On-Call Family Medicine Physician

A MAMC staff family physician is on-call daily after 1700 hrs. You can contact them through the Evergreen Paging Service by calling (253) 966-9858, option 5.

For **Urgent Pediatric Care** services call the Pediatrics Extended Clinic directly at (253) 968-3064, M-F, 1630-1930, SAT 0900-1500, and SUN 1000-1600. Patients don’t have to be enrolled to PEDS to use this service.



Options for Medication Refills

1. Patients can elect to call the MAMC refill line at (253) 968-2999 and pick up their medication 72 hours later at the MAMC drive up or inside refill windows.
2. Patients enrolled to the Nisqually Family Medicine Clinic can obtain refills at our clinic pharmacy for all standard medications on a walk-in basis at our pharmacy window.

If you have questions about your prescription or are on an unusual medication, please call the Nisqually Pharmacy prior to walking-in to ensure that it is in stock.

Appointment Cancellations

Calling to cancel and reschedule appointments is important for your care and shows respect to other Soldiers and family members who may need to be seen. We ask **that if you are unable to keep your appointment that you call the clinic at least 24 hours in advance.** Even if you cannot provide 24 hour notice, please contact the clinic as we may still be able to offer your appointment to someone who requires urgent care.

No-Show Policy

We understand that occasionally an appointment may slip your mind or extenuating circumstances may occur. However, we respectfully remind you that a scheduled medical appointment is the place of duty for any service member. Additionally, service members are responsible for their dependents. Our clinic will track all no-shows and should a trend develop, your command will be notified. 1/27/08